

Qantas workers suffered a devastating blow on August 25, 2020, when the airline made the shocking announcement that it would axe and outsource its entire ground handling and fleet presentation operations. Since then, workers have relentlessly fought back to make sure Qantas didn't get away with it. Here are some highlights from the last three years:

2020

25 Aug Qantas announces plans to outsource all 2,500 ground and fleet presentation workers.

26 Aug TWU and other unions take Qantas to court for abusing JobKeeper.

27 Aug Qantas workers protest across Australia.

11 Sep Qantas workers deliver letter to Alan Joyce's residence.

14 Sep TWU engages global consultants Ernst & Young (EY) and Josh Bornstein.

18 Sep TWU opens Save Qantas Jobs campaign hub next to PM's Cronulla office.

24-25 Sep Qantas workers protest around Australia. Qantas loses case on JobKeeper abuses.

21 Oct Unprecedented NSW Parliament motion condemns Qantas outsourcing.

23 Oct Qantas AGM moved online, TWU holds parody AGM at Sydney airport.

9 Nov Workers go to Canberra and Senate passes two crucial motions:
1. Condemns Qantas and calls for halt to outsourcing.
2. To set up a Senate Inquiry into the future of aviation.

16 Nov Workers mark Qantas centenary with protest actions around Australia.

19 Nov EY and TWU delegates make competitive IHB submission to Qantas.

30 Nov Qantas rejects workers' IHB and reveals labour hire companies granted the work.

2 Dec Workers protest over bid rejection at Sydney airport.

3 Dec Qantas workers meet politicians at Parliament House, Canberra.

9 Dec The TWU launches Federal Court case led by Josh Bornstein over outsourcing.

2021

Feb - Mar Workers and companies speak at Senate Inquiry into Aviation hearings in Brisbane, Sydney and Canberra.

2 Feb Last day at work for Qantas baggage handlers. The TWU calls for a Safe and Secure Skies Commission.

15 Feb Workers call on the Federal Government to extend JobKeeper in the aviation sector.

11 Mar Following Scott Morrison's announcement on discounted flights, members continue strong action to email him and Josh Frydenberg and renew calls for AviationKeeper.

12 April WIN Federal Court hearings commence. Qantas slammed for giving false evidence, exec Andrew David asked if he knows English.

23 July Media reveals documents from court case showing Qantas planned for an attack on its outsourcing decision from both the Fed Govt and the TWU.

30 July WIN Federal Court rules against Qantas over the outsourcing of 2000 ground staff.

26 Aug TWU calls for Govt to take equity stake in Qantas.

7-8 Sep WIN TWU vows to fight appeal for outsourced Qantas workers. Federal court rejects Qantas' attempt to delay relief hearing.

17 Dec WIN Federal Court to order Qantas to pay compensation to workers.

2022

4 May WIN Qantas loses appeal on 'illegally' outsourced jobs, with compensation and penalties awaiting.

8 Aug Qantas admits airline has not met 'customer expectations' as it asks senior executives to work as baggage handlers.

5 Sept WIN Four Corners exposes the inside story of the chaos at Qantas, featuring key testimonies from sacked workers.

3 Nov Qantas wins Shonky Award and is labelled as 'The spirit of disappointment'.

18 Nov High Court hears Qantas appeal, while the TWU vows to continue the fight for Qantas workers who were illegally outsourced.

2023

2 May Alan Joyce to retire in November, while TWU warns the road ahead will be challenging for new Qantas CEO, Vanessa Hudson.

9 May Qantas outsourcing on trial at High Court. Delegation of sacked workers travels to Canberra from Sydney for the Hearing.

23 May Qantas posts massive profits. TWU says that Qantas should repay the \$2.7 billion in government handouts.

28 Aug CLICK TO WATCH Qantas CEO Alan Joyce grilled at cost of living inquiry. Senator Tony Sheldon asks questions related to Qantas splintering its workforce.

5 Sep WIN Alan Joyce retires two months earlier amid public scrutiny, just a week before the High Court delivers its final decision in the outsourcing case.

13 Sept High Court rules unanimously that Qantas illegally outsourced 1700 ground roles.